

Solution Lifecycle Manager IT (m/f/d)



Temporär Jobregion: Basel Stellenprozenzte: 100%

Beschreibung

For our international partner based in Kaiseraugst, we are looking for a qualified and motivated **Solution Lifecycle Manager IT** for a temporary contract until the end of 2021. Extension is planned but not approved yet.

Our customer is developing and operating global IT solutions, which support business processes for drug product manufacturing with focus on packaging and warehousing. This position relates specifically to a Track and Trace (Serialization) System in the Packaging area.

Tasks

- Provide application management and support, to ensure operational stability and effectiveness of several applications
- Support our IT solutions by applying specific knowledge of systems and tools as well as problem solving skills
- Implement and monitor system performance using defined standards and resolve or escalate problems for resolution when appropriate
- Manage change requests to improve efficiency, functionality and reliability
- Participate in the execution and documentation of system testing. Ensures that the testing activities are executed following the Validation/Test Plan, create or conduct computerized system testing to ensure quality, design integrity and proper functionality.
- Write installation guide, change requests and tickets, execute informal tests in lab.
- Supports the business, conducts the technical meetings with suppliers
- Including troubleshooting in case of issues
- Incident management: accept, process, resolve issues in our Track and Trace applications

Must Haves

- 5y+ of working experience in pharmaceutical industry within a regulated environment (CSV) / proven understanding of business processes in supply chain in a regulated / CSV environment, specifically in the Packaging area (ideally also work experience) / at least one year Serialization experience

BERATER



Martina Lima
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Seniority Level

Mitarbeiter

Berufskategorie

Elektro & Mechanik

Stellenprozent

100%

Jobtyp

Temporär

Referenz-Nr.

MLI-EM-T-11000

Jobregion

Basel



- Experience with Track and Trace Systems and automation (preferably Laetus and/or OPAL track & trace solutions: must be able to reproduce issues in Track and Trace applications and find solutions)
- Proven understanding of Microsoft SQL Server / Database (must be able to analyze and understand queries)
- Proven understanding of E2E packaging processes / ISA 95 and GAMP5 norms
- Experience with Change management specific tools : Service Now and HPLM
- Ability to communicate with our colleagues and internal customers all over the world
- Ability to Read and analyze application log files for investigation
- Knowledge of at least one programming language to be able to understand Track and trace-related codes and to analyze them (basic debugging)
- Flexibility to work outside of normal working hours or on-call arrangements to provide global support
- Having sense of urgency and working under pressure
- Negotiation of delays. Used to planning and reporting.
- Fluent in English (written and spoken)

Nice to Have

- German language
- MES (Mfg. Execution System) Experience

Are you interested? Do not hesitate and submit your complete application documents online today.

We value diversity and therefore welcome all applications - regardless of gender, social origin, religion/belief, age or identity.

We also process applications by post, but will not return them for administrative reasons. We look forward to hearing from you!