

## Senior OCM Change Management Lead (m/f/d)

Temporär      Jobregion: Kaiseraugst      Stellenprozenze: 100%

### Beschreibung

For our international partner based in Basel/Kaiseraugst, we are looking for a qualified and motivated **Senior OCM Change Management Lead (m/f/d) 100%** for a temporary contract of 12 months with the possibility to extend

### Background

The Senior OCM Lead will play a key role in ensuring the project meets business and schedule objectives by applying a structured methodology and leading a wide array of change management activities. The initial focus will involve detailed project planning of activities that need to be performed in support of a global change management strategy that seeks to minimize resistance and maximize stakeholder engagement. This complex, high visibility role will require a proven background in leading change management and user adoption initiatives on other large-scale customer facing technology implementation projects (e.g. ServiceNow, Salesforce, SAP, Workday, Oracle, etc.). This is a key project role that will require outstanding leadership skills and experience with change management, training strategies, deployment strategies, employee engagement, and large scale global user adoption of new technology.

### Tasks & Responsibilities

- Reporting to the iCollab global project manager, partner with the Roche change management and user adoption lead to oversee all aspects of organizational change management (OCM) for the project.
- Globally lead strategic and tactical change management, training management, communications and user adoption activities for the project.
- Provide strategic vision for change management and user adoption of iCollab, while liaising with an internal team of Roche staff to execute against the vision.
- Provide leadership and oversight to OCM coordinators, training managers, instructional designers, SMEs, change champions, etc. to form an appropriate and cohesive OCM organisation for the project.
- Identify change management and user adoption related business issues/risks and recommend options and plans to remediate.
- Oversee implementation and adoption of OCM guidelines and standards across multiple work streams within the ASPIRE project (applying Roche's ADKAD methodology)

### BERATER



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### Seniority Level

Mitarbeiter

### Berufskategorie

Projektleitung &  
Management

### Stellenprozent

100%

### Jobtyp

Temporär

### Referenz-Nr.

SWE-PM-T-9884

### Jobregion

Kaiseraugst

- Design and manage global communication plans and activities (e.g. online and social media channels, newsletters, key stakeholder presentations, etc.).
- Create/manage project level surveys/metrics to roll-up and report on change management and user adoption related activities and success.
- Ensure OCM activities are aligned with the project timeline and key milestones, and are integrated with other work streams as required.
- Manage overall OCM work plan and perform status-reporting meetings.
- Manage and facilitate OCM workshops to ensure a strong understanding of change management principles and user adoption techniques to be deployed during the project.
- Build out and manage a global change agent/champion network that will support the introduction of iCollab thousands of employees across the Roche PT organization.

### **Must Haves**

- Bachelor's or Advanced degree in related specialization area. (e.g. Change Management, Communication or Project Management)
- Proven experience in a consulting and/or client-facing environment (e.g. Procurement or Supply Chain)
- Minimum of six to eight years of experience leading and mentoring project teams on relevant engagements.
- Familiarity with project management approaches, tools and phases of the project lifecycle
- Excellent English language skills is a MUST, German is a plus
- Experience with Procurement and Supply Chain collaboration system solutions is preferred.
- Experience in a pharmaceutical environment is preferred.
- Experience with Google Suite is needed
- Ability to work across multiple international time zones -- late afternoon/early evening work required in the EU.
- Ability to travel internationally both within and outside of the EU when required.

### **And**

- Experience large IT Service Management Projects
- GEP (SmartBuy / Nexxe) Background Strong planning, organization, time-management and end to end process-thinking skills
- Strong problem solving skills with the ability to exercise mature judgement.



- Strong interpersonal and communication skills with a demonstrated ability to interact across multiple levels of the organization.
- Demonstrated capabilities in teamwork and leadership on large global change efforts.
- Excellent written and verbal communication skills

Are you interested? Do not hesitate and submit your complete application documents online today.

We value diversity and therefore welcome all applications - regardless of gender, social origin, religion/belief, age or identity.

We also process applications by post, but will not return them for administrative reasons.

We look forward to hearing from you!