

# Junior System Support Engineer (m/f/d)

Temporär    Jobregion: Rotkreuz    Stellenprozent: 100%

## Beschreibung

As a first-tier supplier to our renowned business partner **Roche Diagnostics in Rotkreuz**, we are currently looking for a motivated and dedicated **Junior System Support Engineer** for a temporary assignment of 12 months.

As a healthcare pioneer and the industry's global leader in in-vitro diagnostics, the Diagnostics Division pushes boundaries and challenges the status quo to redefine what's possible. The commitment of Roche to research and development means the company can bring to the market integrated solutions in diagnostic testing, laboratory efficiency, healthcare digitalization and decision support tools and software. The products deliver increasingly precise information to help save lives, prevent or control the risk of infection and monitor treatment effectiveness. The RDS R&D organization operates globally, with international teams across various sites and countries, and is structured into four networks and four chapter areas. Roche is currently seeking a passionate, proactive, and eager-to-learn individual to fill the role of Junior System Support Engineer within the R&D Service chapter, located in Rotkreuz (CH). In this junior role, you will be trained and mentored to become a key technical contributor within a cross-functional environment. You will support the team in maintaining and troubleshooting Roche Diagnostic Systems throughout their entire lifecycle, from development to post-launch.

## Tasks & Responsibilities

- Serve as a technical expert and primary point of contact for internal customers regarding all service aspects
- Install Roche Diagnostics systems (hardware and software) according to installation manuals in the Roche Diagnostics Knowledge (RDK) database
- Perform system qualifications (IQ/OQ), execute preventive maintenance, and conduct autonomous troubleshooting, and repair of hardware and software issues
- Manage the deployment and servicing of various systems and their specific configurations
- Ensure comprehensive documentation in accordance with established quality standards
- Provide technical support for global development trials

## Must-Haves

- An academic degree in technical engineering (e.g., Medical Devices, Electronics/Automation, Mechatronics, Mechanical Engineering) or



## BERATER



Daniel Dzambo  
+41 41 203 33 51

**Seniority Level**  
Mitarbeiter

**Berufskategorie**  
Elektro & Mechanik

**Stellenprozent**  
100%

**Jobtyp**  
Temporär

**Referenz-Nr.**  
DDZ-EM-T-53697

**Jobregion**  
Rotkreuz

completed technical vocational training (e.g. mechatronic, electronics mechanic technician)

- 1–3 years of work experience during vocational training for example as an automotive mechanic, service technician or precision mechanic
- Fluent in English and German
- Strong logical thinking and a talent for troubleshooting technical problems across diagnostic hardware, software, or IT setups
- A proactive, service-oriented team player with a strong desire to learn, ask questions, and develop hands-on skills in servicing diagnostic instruments

### Nice-To-Haves

- High willingness to learn and work within a highly regulated industry and in laboratories with biosafety levels S1 and S2 (training will be provided)

### Benefits

- Become part of one of the most prestigious pharmaceutical companies and actively shape the future of healthcare
- Experience a work culture that promotes diversity and inclusion and where all employees feel valued
- Work on a state-of-the-art campus featuring green spaces, meeting areas, and an inspiring atmosphere
- Work with modern and up-to-date tools in an innovative work environment
- Start with a professional onboarding process and a thorough introduction to your new role during the Welcome Days
- Benefit from financial support for your professional development plans
- Enjoy a selection of high-quality meals in modern staff restaurants
- As part of a sustainable mobility concept, on-site parking spaces are available to you (subject to eligibility criteria)
- Take advantage of unbeatable, year-round discounts at renowned retailers and over 200 top brands
- Benefit from fleet discounts when purchasing new cars or receive constant fuel discounts with our fuel card

Are you interested? Do not hesitate and submit your complete application documents online today. We look forward to hearing from you!

*Wir wertschätzen Vielfalt und begrüßen daher alle Bewerbungen - unabhängig von Geschlecht, sozialer Herkunft, Religion, Alter und Identität. Zur leichteren Lesbarkeit und besseren Verständlichkeit verwenden wir nur eine Gender-Form. Selbstverständlich sind im jeweiligen Kontext alle Genderformen gleichermassen gemeint.*

### Unser Bewerbungsprozess

